



Marymount Manhattan College
Office of Career Services
Carson Hall 106
careerservices@mmm.edu
212-517-0599

Résumé Writing Guide

Résumé Writing Guide Contents

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Creating Your Résumé

As you plan your résumé, keep in mind that an employer may initially only spend 15-20 seconds reviewing it. Remember, the purpose of a résumé is to get you an **interview**. Your goal is to highlight your qualifications, skills, and experiences in a manner that will make you stand out from the rest. Use the following checklist to develop your résumé and compare it to the template. Additionally, feel free to use the action verb list at the bottom of this page as a reference to start writing your bullet points.

Résumé Writing Checklist

Check mark as you go!

- You've included updated contact information (name, phone, personal/professional email, *optional city & state*)
- You've included headers that fit your experiences, such as: Education, Work Experience, Internship Experience, Volunteer, Skills, etc.
- The résumé is tailored to the job you are applying for
- The résumé is relevant to the position and contains industry-related keywords (use the job description as a reference for keywords)
- You **do not** include periods at the end of your bullet points
- The résumé does not contain pronouns (I, We, My, They, etc.)
- Length of document is appropriate (a résumé CAN be more than one page *if necessary*; if it goes on to the second page, make sure it takes up half to all of that second page)
- Document is free of spelling and grammatical errors
- Résumé contains no personal/identifying information or photos
- The format is organized and easy to read
- You've had at least one other person look over your résumé for you
- Each bullet point should start with an action word (TIP: Use the list on the following page as a reference)
 - Action Words** can be used to begin each bullet point phrase in your résumé. Keep in mind that there may be additional words that pertain specifically to your field. Always begin your bullet points with an action word that describes an explanation of your job accomplishments/responsibilities.



Action Word List

Management Skills

Accelerated
Accomplished
Achieved
Administered
Assigned
Chaired
Conferred
Consolidated
Controlled
Coordinated
Delegated
Developed
Directed
Evaluated
Executed
Exhibited
Improved
Increased
Organized
Planned
Prioritized
Promoted
Recommended
Reviewed
Strengthened
Supervised

Communication Skills

Addressed
Authored
Collaborated
Convinced
Corresponded
Developed
Directed
Drafted
Edited
Enlisted
Formulated
Influenced
Interpreted
Mediated
Moderated
Negotiated
Participated
Persuaded
Promoted
Publicized
Reconciled
Recruited
Reviewed
Revised
Translated
Wrote

Research Skills

Analyzed
Clarified
Collected
Diagnosed
Evaluated
Examined
Extracted
Identified
Inspected
Interpreted
Interviewed
Investigated
Organized
Reviewed
Summarized
Surveyed

Helping Skills

Assessed
Assisted
Clarified
Coached
Counseled
Demonstrated
Diagnosed
Educated
Eliminated
Expanded
Facilitated
Guided
Motivated
Referred
Represented
Significantly
Succeeded

Financial Skills

Administered
Allocated
Analyzed
Audited
Balanced
Budgeted
Calculated
Computed
Conducted
Developed
Forecasted
Managed
Marketed
Negotiated
Planned
Projected
Sold

Clerical Skills

Approved
Arranged
Catalogued
Classified
Collected
Compiled
Contracted
Converted
Executed
Generated
Implemented
Inspected
Monitored
Operated
Organized
Prepared
Processed
Proficient in
Purchased
Recorded
Retrieved
Scheduled
Screened
Simplified
Specified
Streamlined
Systematized
Tabulated
Validated

Technical Skills

Assembled
Built
Calculated
Computed
Configured
Designed
Devised
Engineered
Equipped
Expedited
Fabricated
Installed
Maintained
Operated
Overhauled
Programmed
Remodeled
Repaired
Retrieved
Solved
Upgraded

Teaching Skills

Adapted
Advised
Clarified
Coached
Communicated
Coordinated
Demystified
Developed
Enabled
Encouraged
Evaluated
Explained
Facilitated
Formulated
Fostered
Guided
Informed
Instructed
Motivated
Persuaded
Prepared
Set goals
Stimulated
Trained

Creative Skills

Acted
Completed
Conceptualized
Constructed
Created
Customized
Designed
Developed
Directed
Established
Fashioned
Founded
Illustrated
Initiated
Instituted
Integrated
Introduced
Invented
Originated
Performed
Produced
Planned
Revitalized
Shaped
Structured



Résumé Template

Please use this template as a guide for your résumé. Include only the sections that are applicable to your experience.

NAME

City, State (*optional*) | Personal/Professional Email | Phone

EDUCATION

Name of School, City, State

Graduation month year

Type of Degree, What the degree is in (add minor if applicable)

Add GPA if 3.0 or above

If applicable, include study abroad experience

HONORS/AWARDS

This section is relevant if you gained multiple honors/awards throughout your time in college.

RELEVANT COURSEWORK (*optional section*)

WORK EXPERIENCE

Name of Company or Organization, City, State

Date (month year to month year)

Job Title

If you are still working: month year to Present

- List 3-5 bullet points describing your job responsibilities
- Make sure that each bullet point is detailed and thorough, and that it highlights any skill sets you obtained while working in this position
- If this is a current position, be sure to write the responsibilities in present tense; for past positions, write in past tense
- Within each section, make sure experiences are listed in reverse chronological order (most current at the top)
- Remember to use an action word to start each bullet point

INTERNSHIP EXPERIENCE

Name of Company or Organization, City, State

Date (month year to month year)

Job Title

- Set this section up the same as you would your work experience section- internships are very important and often serve as the most relevant work experience for current students & recent grads

VOLUNTEER

List your volunteer experiences in bullet point format. Include organization names and dates.

EXTRACURRICULAR ACTIVITIES

Include organization name and dates. Make sure to spell out the name of the club/organization.

LEADERSHIP EXPERIENCE

Always include organization name, your title, and dates. You can also include a bullet point or two about your responsibilities.

SKILLS (Can be listed as "SKILLS/CERTIFICATIONS" if applicable)

This should include hard skills that are specific and/or measurable such as foreign language proficiency/fluency, computer programs, and social media platforms. If you are certified in any hard skills, you can include it here too.



Sample Résumé

AMANDA EARNHEART

New York, NY | aearnheart@geemail.com | (516) 555-1733

EDUCATION

Marymount Manhattan College, New York, NY
Bachelor of Arts in Business, concentration in Leadership
GPA: 3.2

May 2021

WORK EXPERIENCE

The Swan Club, Glenwood Landing, NY
Server/Hostess

July 2019-Present

- Greet, seat guests, and manage a manual seating chart in a high-volume, fine dining establishment
- Set up for events, bring out hot & cold food, work buffet
- Serve fine dining cuisine, clean after each meal course, ensure proper table settings
- Develop exceptional interpersonal skills by greeting and serving customers
- Display knowledge of the kitchen and stay updated on current menu choices
- Schedule appointments and book events
- Make any necessary changes to seating arrangements and table décor

Radisson Hotel, Westbury, NY
Hospitality Intern

June 2018 - December 2018

- Checked an average of 111 guests in and out of the hotel per shift within the front office
- Maintained proper inventories within the housekeeping department
- Studied with master chefs, learning principles and techniques of food preparation in the kitchen
- Assisted in coordinating special event parties for up to 250 people in the banquets department

Crestwood Country Day Camp, Melville, NY
Camp Counselor

Summer 2017

- Assisted group leader and guided group of 10 children ages 5-12 to take part in activities while ensuring their safety

LEADERSHIP

Marymount Manhattan College Newspaper - *The Monitor*, New York, NY
Editor-in-Chief

January 2019 - Present

- Manage the daily operations of the college newspaper
- Edit and proof all articles, including layout and publication

Marymount Manhattan College, New York, NY
Resident Assistant

August 2018 - December 2019

- Participated in event planning and execution for students living in the residence halls
- Coordinated and oversaw social, educational, health and wellness, cultural, diversity and community service programs
- Facilitated floor meetings to keep residents informed about policies and other updates
- Enforced College and Residence Life rules and regulations resulting in a safe, orderly, and enjoyable living environment

SKILLS

Proficient in Microsoft Word & PowerPoint, Mac iOS, Adobe Illustrator, Photoshop
Social Media platforms – Facebook, Instagram, Twitter
Fluent in Spanish

