MMC 101 Guide to Remote Student Services

Who can I contact?	How can they help me?
Center for Academic Support and Tutoring 212-774-4820 cast@mmm.edu	Online tutoring services, assistance with papers, exams and research (APA/MLA style)
Center for Student Services 212-517-0500 css@mmm.edu studentaccounts@mmm.edu financialaid@mmm.edu	Registration, senior audits, payment plans, enrollment status verification, financial aid, account balances, name/address changes, diploma distribution, refunds and online transcript request processing
Counseling & Wellness Center counseling@mmm.edu	Phone/video services, including psychological counseling, consultations and referrals, online wellness outreach via social media, manage MMC sponsored health insurance plan and immunization records
Information Technology 212-517-0580 techsupport@mmm.edu	Computer help desk, assist with access to email accounts/blackboard/MMC Connect/ MMC Portal, student account activation & password reset and zoom assistance
Office of Academic Advisement 212-517-0568 advisement@mmm.edu	Online/phone advising appointments, assistance with declaration/change of major or minor, course withdrawals, adding/dropping courses, permission to take courses at another institution, transfer credit evaluation and program eval/degree audit review
Office of Career Services 212-517-0599 careerservices@mmm.edu	Online/phone career counseling, resume, cover letter and Linkedin review, internship and job searches
Office of Student Success 212-517-0431 studentsuccess@mmm.edu	Online/phone appointments to assist with student concerns and those students in need of additional campus resources
Student Development & Activities 212-774-0739 activities@mmm.edu	Online engagement via social media, diversity initiatives programing, Leadership, Empowerment & Advocacy Development (LEAD) program
Student Affairs 212-774-0750 studentaffairs@mmm.edu	Provide additional assistance to students who may encounter obstacles with remote learning i.e. laptop loans, emergency groceries, etc.